



The EmpACT Connection



Volume 7, Issue 9

Monthly Newsletter
December 2005

Connecting people around the world to the latest news and events in staffing



Upcoming events:

- **New User Training Sessions**
Dec. 5-9: Minneapolis
Dec. 12-16: Atlanta
Jan. 9-13: Atlanta
Jan. 16-20: Atlanta
Email Jen for more info at:
jenniferp@eempact.com
- **Spring User Group**
May 17-19: Minneapolis

Maintenance Program Unveils New Changes

As the New Year quickly approaches, so do many exciting changes at eEmpACT, including the innovative monthly Maintenance Program. Designed specifically for all Plus and Express customers, the program combines many services that in the past were separate charges—often causing confusion and lack of resources for customers to reap the full benefits of their software system. With the new Maintenance Program, a simpler solution is now available!

One of the biggest changes customers will notice is unlimited support— that’s right, no more call packs to conserve for emergencies only! Customers now have the freedom to call our support center to get the answers they need to whatever questions they have; no per call charge, just unlimited support.

The program also includes downloads of all software enhancements and new versions released throughout the year. Customers on the Maintenance Program also receive immediate bug fixes as they are identified and corrected. In addition to unlimited support, enhancements and new releases, the monthly program also ties customers to the Preferred Partner Program. Consisting of hand-selected, qualified, credible business partners to help further meet customers’ needs beyond just software, the Preferred Partner Program can help customers of any size. Continually expanding, this network of partners offers customers quality products and services.

To see how your staffing company can benefit from the Maintenance Program, please contact the Account Management Team at: **800-456-5660** or email accountmgmt@eempact.com. You can also learn more by visiting: http://www.eempact.com/services_consulting.html and clicking on “Maintenance Program.”

The Monthly Maintenance Program Resolution

Problem: eEmpACT customers are not fully utilizing their most important system, eEmpACT. (Costly call packs, out-dated versions, lack of resources)

Solution: The monthly Maintenance Program, allowing customers to maximize their knowledge and expertise on the latest software products and services. (Unlimited support, software upgrades, reliable resources)

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Support Tips and Reminders

Clearing Express Work Tables– Do you know how?

Are you getting the message “PR Work Build Earnings are not empty?” To fix this and clear the work tables go to:

- > Administer eEmpACT
- > eEmpACT Administrative Functions
- > Utility
- > Click on “Clear Express Payroll Work Tables”

You should get a message stating the tables have been cleared. If you receive a message stating “Payroll work tables cannot be cleared at this time,” the payroll build process reached the final posting phase. If this happens please contact customer support.

Please see *tips*, page 2

Tips, continued from page 1

Payroll Corner- Did you know?

Ohio - Some local Ohio taxes have changed. Check with your specific localities as needed.

Year-End Reminder: Be on the lookout for an end-of-the-year email containing checklists for Great Plains and Express!

12.0 Plus build 16-50 New Features- Have you downloaded the updates yet?

- New "Primary" checkbox to contact screen.
- Ability to mark a contact as inactive.
- New fields on **Employee Test Scores** screen.
- New checkboxes on the **Order Lookup** screen.
- Email address column added to UltraMATCH from library.
- Employee Quick View with F12 to scroll.

eEmpACT will continue to provide customer tips and reminders on a monthly basis.

Benefits of Maintenance Program Are Long Term



Tim Giehll, CEO

As more eEmpACT customers join the new monthly Maintenance Program, I believe there will be a sharp increase in the overall use of eEmpACT among many users. And that increase will produce positive results- including a better understanding of the

capabilities our software offers. One way to help achieve that understanding is by providing unlimited support, so you can call to ask any questions you may have, which in return will help you learn the software more thoroughly. I encourage users to take advantage of our support center; the more product knowledge you can attain, the better off your company will be now, and in the future. It's not only important to utilize the

available support, but also the enhancements and new version releases. By staying current with the latest software, you will always have the most recent eEmpACT software technology at your fingertips. As a staffing company, you recognize the importance software updates play in determining your ultimate productivity levels. Looking to the New Year, the Maintenance Program is a smart investment.

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-Tim Giehll, CEO

New Preferred Partner: Online Employment Systems

Program expands online resources with addition of OES

As eEmpACT's Preferred Partner Program continues to grow it's variety of products and services available to customers, Online Employment Systems (OES) is the latest company to join. In today's business climate, staffing companies must embrace online systems that automate their processes in order to save money, increase productivity and reduce risk.

As an eEmpACT Preferred Partner, OES stafforientation.com ® meets these challenges head-on with a

web-based solution that helps staffing companies manage employee orientation and regulatory and internal compliance. Stafforientation.com ® is a delivery documentation solution that electronically date-stamps and archives employee acknowledgements. It also monitors and provides detailed reporting on information delivered online that is relevant to regulatory compliance and/or employee orientation.

OES helps eEmpACT customers save money, improve productivity and reduce risk by reducing time-consuming paperwork and printing costs. This

ultimately improves productivity of internal staffers, automating policy changes and/or updating procedure, reducing potentially costly legal exposure and more.

"I'm really excited about the eEmpACT and Online Employment Systems alliance," said Jed Marquisee, OES VP of Sales & Marketing. "Staffing organizations are being challenged by compliance requirements from every direction. OES online compliance are ideal because they are flexible, easy to deploy, and easy to use. OES online compliance management solutions reduce risk while improving productivity and lowering costs."



For more information about Online Employment Systems, call (952) 345-5190 or visit the Preferred Partner page at: http://www.eempact.com/pp_online_employment_systems.html.

Letters to eEmpACT (who needs letters to Santa?)

Positive feedback just in time for the holidays!

Since we are surrounded by a season of kindness, compassion and giving, eEmpACT would like to share a few comments from our much-appreciated customers who continue to drive our product forward. It's folks like you whose words of encouragement & praise brighten everyone's day at eEmpACT. THANK YOU for sharing your thoughts...

"I wanted to thank you for your help yesterday and your never ending patience. I am not at all computer savvy when it comes to the real

stuff as you can tell. I am sure by the time I get done with all the work stations I will be much more savvy or maybe a little more crazy; we'll have to see. Just wanted to thank you for your patience." –*Judy Ugie, Shannon Staffing*

"I just wanted to let you know that we have been more than pleased with your technical support department. We have called many times with many questions and they continue to be a pleasure to work with. I feel that we made a good decision going with eEmpACT. We are very

pleased with the system and the support that comes with it." –*Beth Walker, Work-Force/Walker Personnel*

"ASA was a great time, and all the staff at eEmpACT certainly were behind that, as far as my experience goes. You truly are a great company to work with. There are very few vendors I have come across in my time that I can say I appreciate your doing business with me. Keep up the excellent work, and again, thank you for being such wonderful hosts at ASA!" –*Scott Reedy, Source One Staffing*



Latest Innovation

eConnect

The next level of staffing communications

Keeping up with demanding technology upgrades and improvements in the staffing industry is a must! Created exclusively for your customers and employees, browser-based eConnect allows quick and easy access to many important time consuming payroll, timecard and customer order functions. eConnect links directly from your current website and is customizable to the look of your site. The timecard function provides secure check signatures and electronic timecard entry and submission. Customers can review open orders & assignments, place new orders and approve timecards. In future releases, employees will have the ability to view work schedules, search job openings and more! eConnect is currently in beta testing and will be available in the new year!

Recent Customer Highlights

Cone Financial Joins eEmpACT Family

While many customers are implemented on our software each month, every staffing company's niche has a unique focus. Size and location are just a few variables in the highly complex staffing industry. This fall, eEmpACT partnered with Cone Financial, whose front and back office software implementation will include over 100 users in 40 offices throughout the United States.

"We are looking forward to building our relationship with Cone Financial," said Tim Giehll, eEmpACT President & CEO. "Since Cone is a service-based company that offers so many career possibilities to

candidates in a variety of professions, eEmpACT is excited to help automate and improve their processes to further meet career search needs."

Based in Thomasville, GA Cone provides career services including retained searches, contingency searches, contract staffing and consulting. Recruiters at Cone have particular expertise in professional fields of financial and accounting executives, banking, sales & marketing executives, operational & engineering leaders and more. For more information about Cone Financial, please visit:

www.conefinancialgroup.com



The Cone Financial [Website](http://www.conefinancialgroup.com) offers various job opportunities throughout the Southeastern United States.

eEmpACT Software, Inc.

Minneapolis, MN

2051 Killebrew Drive
Suite 520
Bloomington, MN 55425

Atlanta, GA

1355 Terrell Mill Road
Building 1482, Suite 150
Marietta, GA 30067

Phone: 800-456-5660

Email: salesinfo@eempact.com



**The Staffing and
Recruiting Software
Professionals**



Grounded with over 15 years of experience in the staffing industry, the team at eEmpACT has developed a solid understanding of the needs of recruiters, consultants and staffing professionals.

Founded by staffing firm owners in 1990, these recruiting experts formed eEmpACT Software, currently the industry's largest staffing software company. The software was specifically designed to empower recruiters in making it easier for people to find the right jobs and companies to find the right people!

A complete front and back office solution, eEmpACT offers comprehensive support. It is the crucial interaction with our respected customers that ensure the software we develop is precisely targeted to fit your needs.

Integrated with Microsoft technology, eEmpACT provides a complete order-placement and resume search system along with powerful accounting and business management technology and can be used in a variety of networking environments.



December

Employee Anniversaries



Mark Boge

On Dec. 1 Mark celebrated 13 years of working at eEmpACT! His role as a Computer Programmer has accompanied him with a variety of responsibilities along the way. When first starting out, Mark was the sole helpdesk person, and often trained people on certain parts of the product, in addition to programming new features and correcting bugs. Now as a Senior Developer, Mark's main concentration is programming. "I really like creating features that people use to increase their productivity," he said. "I

enjoy making programs that work...and then seeing people actually use them for their business."



Tim Giehl

Tim has dedicated the past five years working at eEmpACT. On Dec. 1, 2000 Tim took the reins as President & CEO and has continued to aggressively lead the company forward. Previously, Tim held leadership positions at large companies such as Manpower, Sequent Computer Systems, Control Data Corporation and Super-computer Systems Inc.

"Working in the fast-paced staffing industry presents many opportunities for new technologies," he said. "I enjoy working with people that work so hard every day to take advantage of that new technology, which ultimately leads to more productive and satisfied customers. The future of the staffing industry is very bright and eEmpACT will be there leading the way."

Thank you Tim and Mark for all your hard work and dedication to eEmpACT!

eEmpACT wishes everyone a safe and happy holiday season and a prosperous New Year!

