

The EmpACT Connection

Volume 7, Issue 8

Monthly Newsletter
November 2005

15YEAR
Anniversary

Connecting people around the world to the latest news and events in staffing

BOND
eEmpACT
Software

Upcoming events:

- **New User Training Session**
Nov. 7-11: Minneapolis
Email Jen for more info at:
jenniferp@eempact.com
- **National Assoc. of
Computer Consultant
Businesses (NACCB):**
Nov. 2-5 Los Angeles, CA
- **eEmpACT University Classes**
(All located in Minneapolis)
Nov. 16 Ultra Day
Nov. 17 eEmpACT as a
Sales Tool
Nov. 18 Advanced Express
Day

ASA a Success in Sunny Florida

Warm. Sunny. A threatening hurricane. Whatever the distractions outside, both good and bad, staffing professionals were busy taking in the 38th annual American Staffing Association convention and expo at the Orlando World Center Marriott October 19-22. To kick off the convention, eEmpACT hosted a User Group cocktail reception on Tuesday evening, Oct. 18. On Wednesday over 50 eEmpACT customers took part in an all-day User Group Meeting that included an



A solid turnout at the User Group resulted in much productive learning and communication between eEmpACT users and staff.



The eEmpACT booth was one of over 150 vendors displayed at this year's conference.

introduction of new features available in version 13 to be released early next year, a web training demo, roundtable discussions, Preferred Partner opportunities and more. Featured speakers included eEmpACT CEO Tim Giehl and UK-based Bond CEO Steve Russell. The convention's opening reception on Wednesday evening was just a start to the next three days of jam-packed workshops, speakers and exhibitors that attendees took part in.



Customers attending the User Group talk with eEmpACT staff during a break.

eEmpACT hosted another cocktail reception on Friday evening where current customers and prospects were able to network and mingle with each other and the eEmpACT staff. The convention wrapped up on Saturday afternoon, completing another year of success in the staffing industry.

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Support Tips and Reminders

Compressed Files– Do not compress your SQL data files

While it is physically possible to place SQL Server databases on compressed volumes, they are not supported by Microsoft on NTFS or FAT compressed volumes. The reasons for this include the following:

Performance: Databases on compressed volumes may cause much performance overhead.

Database Recovery: Reliable recovery of the database requires sector-aligned writes, which compressed volumes do not support.

If you find you are running low on space in your data drive, verify that the transaction logs are being auto-shrunk (by regular backups of the logs) and that your backups are not set to 'Append' (they will just keep adding backed up data to the existing backup files). Also, check and see if you have old saved backups that you can get rid of.

Please see *tips*, page 2

Tips, continued from page 1

Payroll Corner– Did you know?

Federal - The Social Security Administration announced a 4.1 percent cost-of-living adjustment on October 14, 2005. Effective January 1, 2006 the wage base limit for OASDI wages will be \$94,200. There are no changes to the contribution rates.

Maryland - Income tax calculations will remain unchanged for 2006.

Montana - Income tax calculations will remain unchanged for 2006.

New York - Proposed income tax formulas for 2006 have been released for New York, New York City and Yonkers.

Pennsylvania - Philadelphia wage tax rates will be reduced for taxable compensation paid on or after January 1, 2006. Please check with the City of Philadelphia for details.

eEmpACT will continue to provide customer tips and reminders on a monthly basis.

Customer Service Isn't Compromised During Busy Times



Tim Giehll, CEO

As staffing professionals everywhere look to the year end quickly approaching, many are still trying to catch their breath from the big ASA conference held in Orlando just a few weeks ago. Perhaps your main focus of the show was to concentrate on speakers,

workshops and increase your overall knowledge of the staffing industry. For others it might have been scouting out which vendors can provide the best products and services for their staffing business. With attendance up at this year's show, the representatives from eEmpACT even felt an increase in traffic at our vendor booth. The momentum coming back from a big show like ASA will no doubt keep our entire staff busy for

the months ahead. One thing that will continue to develop, despite the busy season we are entering, is our focus to continually improve our customer service to you. Whether it's through our new Maintenance Program, eConnect solution or upcoming first annual Spring User Group, there are always ways for your company to plug into the resources we provide, with the ultimate goal of making your business more efficient and profitable.

*"One thing that will continue to develop, despite the busy season we are entering, is our focus to continually improve our customer service to you."
-Tim Giehll, CEO*

Network Partners Join Preferred Partner Program

Program expands IT resources with addition of Network Partners

As eEmpACT's Preferred Partner Program continues to grow it's variety of products and services available to customers, Network Partners is the latest company to jump on board. A company that offers a broad range of technology solutions, Network Partners provides general consulting, procurement, design and installation services. They also offer a host of online services such as mail, web and application hosting. Network Partners has been serving the staffing industry

since it first began in 1998. For over five years they have been the exclusive ASP provider for eEmpACT and therefore have a solid and thorough understanding of the entire eEmpACT software system.

"With respect to the product, eEmpACT is simply rock solid," said Network Partner President Bill Hood. "This software is a full-featured staffing model and an acknowledged industry leader with substantial market share and rapid growth. eEmpACT is the standard by which all others are judged. A quality product is delivered by a quality team of professionals; there

is a commitment for the delivery of exceptional software and timely responses. We are proud to be selected as a Preferred Partner."

The team at Network Partners can provide easy solutions for common issues such as spam, viruses and pop-up ads. They serve the entire U.S. market with low cost, high quality service and can create custom or packaged solutions to meet your IT needs. There is no charge for an initial consultation; just call **877-9PC-GURU** and ask for the PG Guru!


For more information about Network Partners, please visit our Preferred Partner page at: http://www.eempact.com/pp_network_partners.html



Network Partners corporate office is located in Houston, TX.

Spring User Group Planned May 17-19

*First Annual Spring Workshop: **Grow with eEmpACT!***

 Mark your calendars and plan to attend the Inaugural Spring User Group, absolutely free! This great networking opportunity with other eEmpACT users is scheduled for May 17-19 in Bloomington, MN. Hear first hand from eEmpACT executives about the company's vision and future developments and don't forget to bring your creative side during our product development Create-A-Feature Workshop.

Attendees will also be able to get involved during break-out sessions focusing on specific front and back office functions that directly impact your staffing business. Located next door to the eEmpACT headquarters, you'll have a chance to stop by and meet the folks who work behind the scenes on the products and services you use every day. In addition to the workshop, four exclusive half-day complimentary training sessions will be available to any additional staff you choose bring with. While

you're taking part in the workshop, others on your staff can be in training! Of course it won't be all work and no play; enjoy a cocktail cruise on the mighty Mississippi, go shopping across the street at the Mall of America or take in a professional baseball game. For more information and a complete schedule on this event, please visit our website: www.eempact.com/news_usergroup.html or contact your Account Manager at: 800-456-5660. Hope to see you this Spring!



Grow with eEmpACT!
Date: May 17-19, 2006
Location: Bloomington, MN
RSVP: February 1, 2006

Katrina Update

DHS Reinstates I-9 Requirements for Katrina Survivors

The Department of Homeland Security has reinstated the I-9 work authorization requirements for survivors of Hurricane Katrina. In September, DHS temporarily suspended sanctions against employers that hired survivors who could not provide work authorization documentation. Employers are expected to fully complete the Form I-9 for recently hired survivors of Hurricane Katrina who were previously unable to provide proper documentation. DHS has said that it will continue to exercise prosecutorial discretion on a case-by-case basis. Click below to read the entire DHS news release: http://www.dhs.gov/dhspub/lic/interapp/editorial/editorial_0751.xml.

Recent Customer Highlights

Action Staffing Comes Aboard

During the month of October eEmpACT welcomed many new customers! It is an exciting time for both the staff at eEmpACT and our new customers, as we look forward to building and maintaining a professional relationship for years to come.

This month we're highlighting Des Moines, IA-based Action Staffing. Relatively new to the staffing industry, Action Staffing has been in operation for one year and currently employees seven people.

The main areas of staffing they provide include industrial, clerical and accounting. With an average payroll of 140 checks per week, Action Staffing is looking forward to the

completely integrated eEmpACT system to help speed up processes.

"Payroll will be much more efficient and we will be able to search for candidates to the point of getting the best candidate," said Action Staffing General Manager Barb Polson.

Polson also anticipates an improved interview process. "We will have better interview data due to the interview summary and ability to enter more information into each employee," she said.

In October Action Staffing came to the eEmpACT headquarters in Minnesota for training. "The training was wonderful- great information," Polson said.



The team at Action Staffing is pictured above at their office in Des Moines, IA.

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**The Staffing and
Recruiting Software
Professionals**

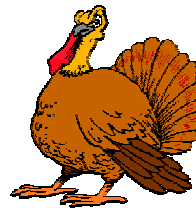


Grounded with over 15 years of experience in the staffing industry, the team at eEmpACT has developed a solid understanding of the needs of recruiters, consultants and staffing professionals.

Founded by staffing firm owners in 1990, these recruiting experts formed eEmpACT Software, currently the industry's largest staffing software company. The software was specifically designed to empower recruiters in making it easier for people to find the right jobs and companies to find the right people!

A complete front and back office solution, eEmpACT offers comprehensive support. It is the crucial interaction with our respected customers that ensure the software we develop is precisely targeted to fit your needs.

Integrated with Microsoft technology, eEmpACT provides a complete order-placement and resume search system along with powerful accounting and business management technology and can be used in a variety of networking environments.



November

New Employees & Anniversaries!



Jo Ellen Miller

Jo Ellen joined the eEmpACT team in October in Minneapolis as a Territory Sales

Manager. Previously she was employed at United Health-Care and PeopleSoft/Oracle. Jo Ellen is originally from Lakeland, MN and attended St. Cloud State University in St. Cloud MN, earning a degree in Speech Communication, with a minor in Human Resources & Human Relations. She has lived in the Twin Cities her entire life and enjoys collecting antiques, refinishing furniture, traveling and spending time with family.



Reid Vosper

Reid will pass the three-year milestone of working at eEmpACT on Nov.

18. During the past three years he has contributed his time and effort to the sales team at eEmpACT, concentrating on the Western United States. Reid started out in 2002 as a Territory Sales Manager and recently became the Manager of Sales and Business Development. "It has been a very fast and fun three years," he said. "It's exciting to be part of a company that is growing and continually leading the staffing software industry."



Susan Wurst

On Nov. 25 Susan will celebrate nine years as an eEmpACT employee. Currently the Vice President of Consulting Services, she has held a variety of positions since her start in 1996. Susan began as a Trainer, then was a Training Manager. Next Susan held the title of Director of Customer Services, moving on to Director of Services and Support. And she didn't stop there! Susan was then named Vice President of Sales before moving onto Vice President of Sales and Service. Now at her current

position, Susan has a lot to reflect on over the past nine years. "Working at eEmpACT has allowed me to merge my staffing and human resources background with my love of technology," she said. "The favorite part of my job is establishing relationships with eEmpACT customers, and helping them solve their challenges through creative solutions." Congratulations and thank you for your hard work and dedication to eEmpACT!